

Kay Bailey Hutchison Convention Center Dallas

PARKING AT KBHCCD



KAY BAILEY HUTCHISON
CONVENTION CENTER DALLAS

ACE Parking is the exclusive parking service provider for Kay Bailey Hutchison Convention Center Dallas [KBHCCD]. Please review the information below regarding parking procedures and pay station locations.

PAY STATION INSTRUCTIONS

1. Upon entrance into the garage, push the button on the machine and pull your ticket.
2. Proceed to park your vehicle, take your ticket with you, and remember to secure your belongings and lock your doors.
3. Enjoy your time at KBHCCD!
4. When you are ready to leave, pay for your parking via one of the following options:
 - » At a pay station
 - » QR code scan-to-pay signage displayed in the garage and all lots
 - » At the exit

NEED ASSISTANCE?



Contact the ACE Parking Manager

☎ 214.670.4255

You may also utilize the call center button on any of the pay stations for assistance.

Kay Bailey Hutchison Convention Center Dallas

PARKING & HOTEL MAP



KAY BAILEY HUTCHISON
CONVENTION CENTER DALLAS

Find more navigation and parking info
at DallasConventionCenter.com



Scan
FOR MORE
INFO



HOTELS

- | | | |
|---|-------------------------------|-------------------------------|
| 1 Omni Hotel Dallas | 10 The Joule | 20 Mint House Dallas Downtown |
| 2 Hyatt Regency Dallas | 11 Hampton Inn & Suites | 21 The Guild Downtown |
| 3 Holiday Inn Express | 12 AC Hotel Dallas Downtown | 22 Renaissance Saint Elm |
| 4 Courtyard Dallas Downtown | 13 Residence Inn | 23 Hotel Indigo |
| 5 Aloft Dallas Downtown | 14 The Statler | 24 SpringHill Suites |
| 6 Lorenzo Hotel Dallas | 15 Crowne Plaza | 25 Fairmont Dallas |
| 7 Fairfield Inn & Suites/
Townplace Suites | 16 Homewood Suites by Hilton | 26 JW Marriott |
| 8 The Adolphus | 17 The Westin Dallas Downtown | 27 Dallas Marriott |
| 9 Magnolia Dallas Downtown | 18 Thompson Dallas, by Hyatt | 28 Sheraton Dallas Hotel |
| | 19 Hilton Garden Inn | |

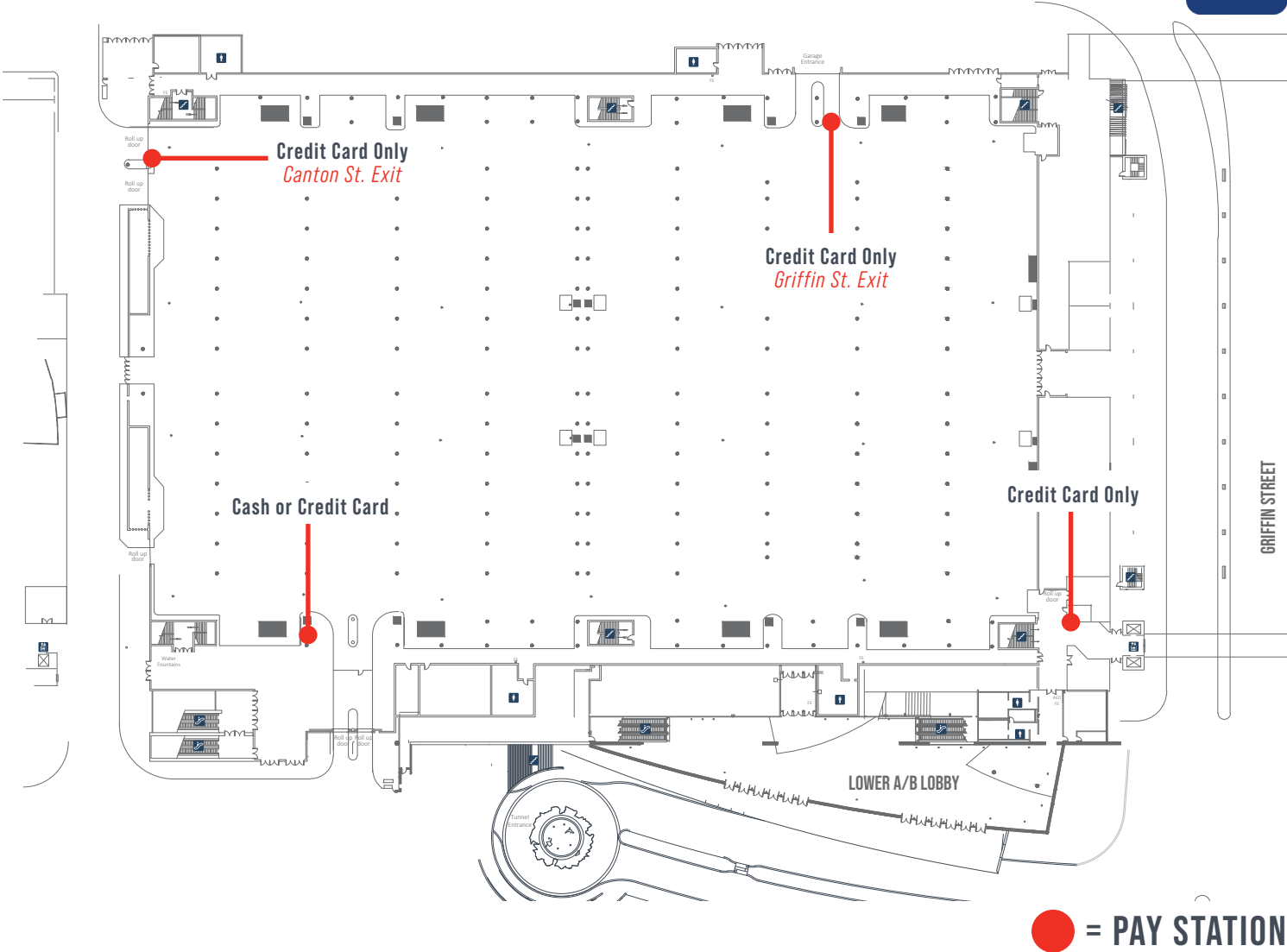
KEY

- | | |
|----------------------------------|--------------------------------------|
| Hotels | ACE Parking <i>Fees Vary</i> |
| Dining | Third-Party Parking <i>Fees Vary</i> |
| Under Construction or Renovation | |

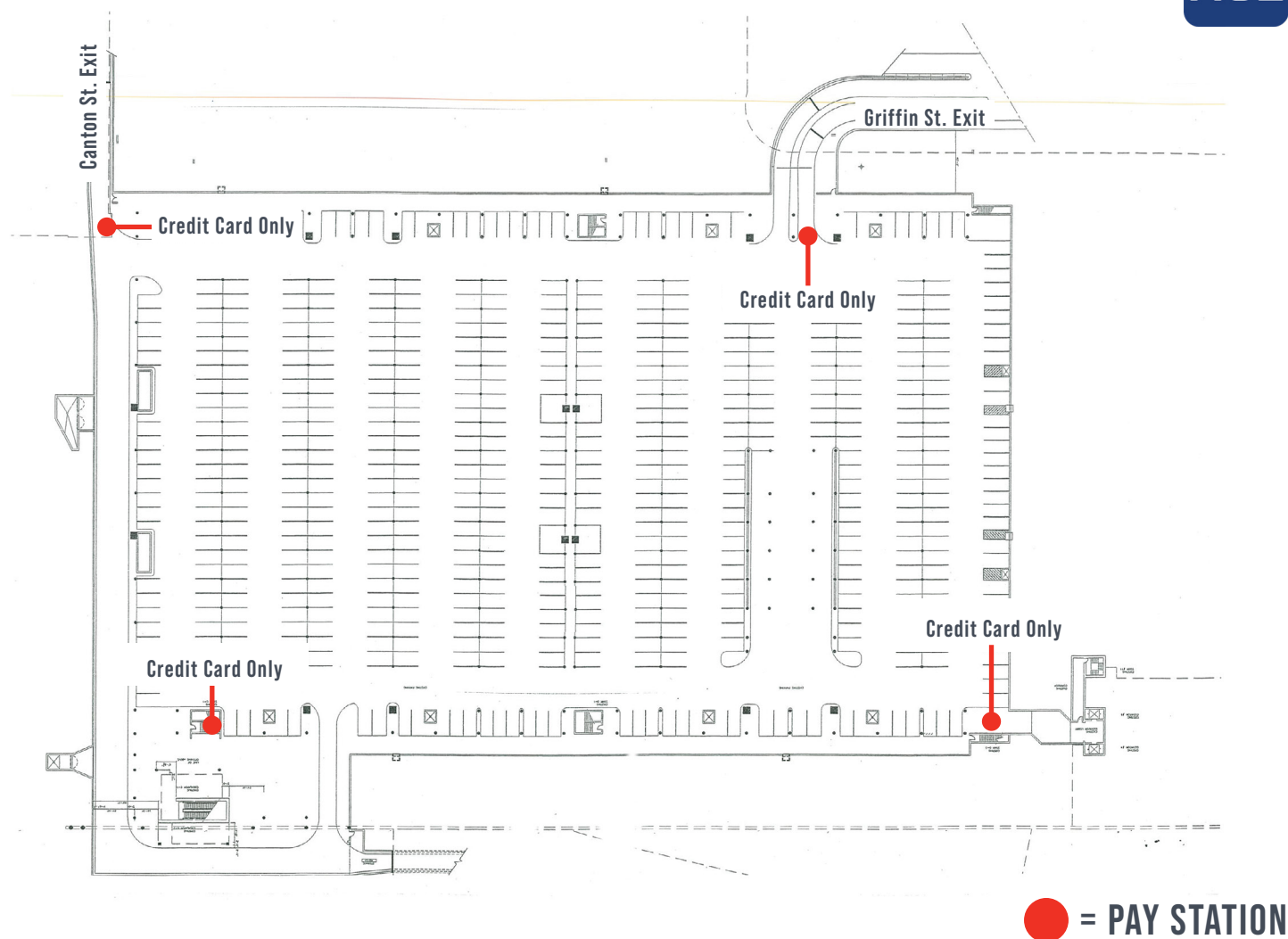
RAIL LINES & PUBLIC TRANSIT

- | | |
|------------|------------------|
| Red Line | Orange Line |
| Blue Line | Dallas Streetcar |
| Green Line | M-Line Trolley |

LEVEL G PARKING GARAGE *[Ground Level]*



LEVEL P PARKING GARAGE *(Lower Level)*



PARKING FAQs

General public, attendees and exhibitors, please reference the most frequently asked questions here.*

Do I have to display my parking permit on my dash?

You should take your ticket with you so you can pay prior to leaving.

Where do I pay?

There are three ways to pay:

- » At the pay stations (see maps)
- » At the exit
- » QR code scan-to-pay signage displayed in the parking garage and all lots

Can I pay on entry instead?

Yes; however, only when prompted when you drive up to the entrance. Please see the pay station for instructions.

* Show management, please contact your KBHCCD Event Manager regarding your parking needs/additional instructions prior to your event start date.

Where can I pay with cash?

Cash will only be accepted at the pay station by the main entrance [see map].

I'm only here for a couple hours, do I have to pay for the entire day?

Yes, the rate is \$20 per entry per day, no ins and outs.

Who do I call if there is a problem? What about after hours?

There is a call button at the lower left side of the pay station. The Call Center is open 24/7.

What are the garage hours?

A pass is valid from the time the facility opens at 5 a.m. until the garage closes at midnight. **Overnight parking is NOT ALLOWED.** You can purchase multi-day passes. You will be asked for a date or range of dates when you make your purchase. Please keep in mind that multi-day passes are valid only during garage operating hours as noted above and no overnight parking is allowed, however in exigent circumstances you may still exit after midnight via the Canton St. exit [see map].

How long is my parking pass good for?

Parking passes are good for the day purchased and/or utilized, but you must leave by midnight.

Can I leave my car overnight?

No. Vehicles left overnight may be towed at owner's expense.

Can I purchase multiple entry/re-entry passes?

Please contact the parking manager at 214.670.4255 for options.

Can I purchase multi-day passes?

Please contact the parking manager at 214.670.4255 for options.

Are there any discounts for seniors, military, first responders?

Unfortunately, we do not offer any discounts, but we thank you for your service.

As an exhibitor, can I purchase bulk parking passes for staff?

Please contact the parking manager at 214.670.4255 for options.

What do I do if I lose my parking pass?

Please contact the parking manager at 214.670.4255 for assistance.

Do you offer validation?

Yes, validation is available for select visits, meetings, etc. Please contact your Oak View Group representative for more information.

What's the difference between parking in the garage versus the flat lots?

- » Parking Lot C is surface level and the parking garage is connected to the building
 - The parking garage utilizes pay stations, payment at the exits, and scan-to-pay QR code payments
 - Parking Lot C utilizes scan-to-pay QR code payments only
- » Pricing varies per lot
 - Parking Garage Levels P and G - \$20 per entry/day
 - Parking Lot C - \$17 per entry/day

Can I transfer a parking pass to someone else?

No. Each pass is for the individual that purchased the pass.

Can I bring a small trailer into the garage, or do I have to pay double?

Unfortunately, you cannot park a trailer in the garage.

** Show management, please contact your KBHCCD Event Manager regarding your parking needs/additional instructions prior to your event start date.*

Where can I park my RV or oversize vehicle? How much does that cost?

Please contact the parking manager at 214.670.4255 for options.

Can I purchase discounted parking for my attendees/exhibitors?

Unfortunately, any discounted parking must be approved by Oak View Group management. Bulk discounts are possible but must be coordinated with ACE Parking well in advance of your event.

Can I copy the barcode and give it to my colleagues and my account be charged?

All passes purchased are only valid for entry one time. Once the pass is utilized, it is no longer valid.

I pulled a ticket, but the gate won't open?

Please press the call center button for assistance.

The station isn't taking my debit/credit card. How do I pay? Who do I call?

Please press the call center button for assistance.

The exit station isn't accepting my payment voucher?

Please press the call center button for assistance.